

Short-term rental registration for small towns

No dedicated employee. One contact person. An affordable rate.

Why most small towns stall

Your ordinance requires short-term rental registration, and your residents complain about party houses. Somewhere on Airbnb, Vrbo and Booking.com there are listings inside your boundary that nobody in your office has seen. Platforms hide street addresses and blur map pins, so the work falls to a clerk with a spare hour and a search bar. Big-city software was built for big-city budgets and big-city staff.

We built City Monitor for the towns that were left out.

What we do for your town

Scan

We scan Airbnb, Vrbo and Booking.com for listings inside your boundary.

Find every address

Each listing is matched to an address and parcel in your records. A person checks the uncertain ones.

Keep a registry and map

Your staff see at a glance who has registered and who has not. We count properties, not listings.

Register owners online

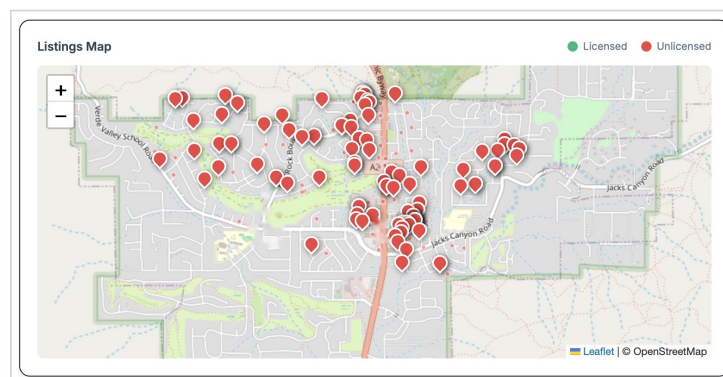
Owners fill in a short web form and get their registration number straight away. Renewal reminders go out on time.

Handle complaints

Residents report problems through a form with photo upload, and each case is followed to a resolution.

Review every month

The registry is checked against a fresh scan each month, so new and removed listings are caught.



Example from a live town: licensed and unlicensed rentals on the town map.

What your town needs to do

Name one contact person. That is all. Your town does not need a dedicated employee for finding short-term rentals. We run the whole machinery: scanning, address identification, the registry, owner registration and resident complaints.

How it works

- 1 Agree**
You name one contact person and send us your ordinance, your boundary and any existing permit list.
- 2 We set up**
We build your map, registry, registration form and complaint form.
- 3 We run it**
We scan every month, match addresses, update the registry, send renewal reminders and handle complaints.
- 4 You decide**
Your town decides what to charge, whom to notify and when to enforce.

Registration and fees

Towns usually combine a one-time registration fee, a yearly renewal and, where state law allows it, a lodging or occupancy tax. Set the fee to cover what the program costs and no more. State law decides what a town may require and charge, so the town attorney should review the program before it starts. We do not give legal advice.

The town keeps every decision

The ordinance, the fees, the notices and the enforcement stay with your town. We give your staff the information and the records to act on.

About STR Monitor

STR Monitor has monitored short-term rentals for condo associations and HOA boards since 2015, across more than sixty communities in Florida, Hawaii, New York, Oregon and Canada. City Monitor brings the same method to towns, villages and small cities, at a price a small town can carry.

Get a proposal for your town

Tell us about your town and we send a proposal that fits your size and your budget. Name one contact person, and we take it from there.

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